

**Q. Why must I seek referral from my veterinary surgeon?**

**A.** A strong link between the veterinary surgeon and the behaviourist is essential in all cases and it emphasises the importance not least because of the link between some medical conditions and behavioural symptoms.

**Q. How quickly will we see results?**

**A.** The program advised may produce results very quickly, but often it will take time, effort and commitment from all the family to produce the improved behaviour. Always remember that your pet's current problems may have developed over a long period of time. Following your consultation further advice is available by phone and email as you progress.

**Q. How do I book?**

**A.** After you have been referred by your veterinary surgeon you can phone your nearest counsellor, or their clinic, to discuss details and costs.

**Q. Is this something that my pet insurance may cover?**

**A.** Consultation fees are fully or partly covered by many insurance policies. Make sure you check with your insurer before attending your appointment.



**Making your appointment?**

You have the option of filling out the attached slip with your veterinary surgeon and sending it to us or making it available at the consultation.

**How do I make an appointment?**

Consultations are given at the Bell Plantation in Towcester, in our indoor training area at Potterspury and, when appropriate, in your own home. Consultations cost £100 and include two appointments and a report. Home visits may incur extra travel and parking costs according to location.

**When do I pay?**

Upon booking appointments are secured with a £30 deposit. This is deducted from the total fee payable at the time of consultation unless required to secure a further appointment.

**Which areas are covered?**

- Northamptonshire
- Bucks
- Oxfordshire



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**Dog Training and Behaviour**

**Main Contacts**

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*Sj Evans is a member of the Association for the Study of Animal Behaviour (ASAB). She is a Provisional member of the Association of Pet Behaviour Counsellors (APBC). Provisional members of the APBC have completed the necessary academic requirements to degree level or higher. In order to assist their progress towards full membership, provisional members conduct behaviour consultations on veterinary referral within the framework of support provided by APBC Full members. This includes seminars, mentoring and forum discussion. Provisional members are required to perform a minimum of 30 hours of CPD annually.*



**Q. How can a member of the APBC help me?**

**A.** In the treatment of behaviour problems it takes time to establish cause and develop treatment plans that are suitable to the owner's circumstances.

*The APBC represents a network of experienced*

*behaviour counsellors who, on referral from*

*veterinary surgeons, are able to offer the time and expertise necessary to achieve these objectives at an affordable cost.*

**Q. What sort of problems can a member of the APBC help me with?**

**A.** The range of behaviour problems exhibited in dogs is varied. It includes aggression,

destructiveness, toileting problems, marking,

spraying, self mutilation, vocal behaviour, nervousness, car travel, livestock chasing and

general control.

**Q. Will I be a member of a class?**

**A.** No. Consultations are held on a one-to-one basis, normally lasting between 1 1/2 and 2 hours

**Q. What happens at the time of consultation?**

**A.** Consultations are held on an appointment basis, at a location agreed prior to the day. If possible all family members involved should be present. A history of the

problem will be taken and your pet's

temperament assessed. After this we will explain the motivation for the behaviour and start the process of devising a treatment programme to help you modify the pet's behaviour.

**Q. What happens after the consultation?**

**A.** Treatment programmes vary according

to the nature and severity of the

problem.

Further advice, and aftercare

can be provided via the telephone or email. A follow-up appointment will be arranged to ensure progress.

A report outlining the therapy will be sent to you and your veterinary surgeon.

## REFERRAL SLIP

Client's

Name Pet's

Name

Referring Veterinary Surgeon

Address

Nature of Problem

Please tick appropriate box

Medical history accompanies this slip

Medical history supplied by post/phone/fax/email

I am supplying a Royal College approved behaviour referral form via the client/post/fax (Copies available from the APBC)

There is no relevant medical history

Signed

MRCVS



Clients must bring this slip to their consultation.